

William Patten Parent Feedback Survey 2026

Dear Parents,

Thank you to the 80 parents and carers who took the time to complete our recent survey. We are very grateful for your thoughtful and constructive feedback. We also appreciate that there was a quick turnaround for completion at the end of last term. Please find the results below.

Statement	Strongly agree or agree	Disagree or strongly disagree	Not applicable (Option for question 4 & 6 only)
My child is happy at this school	98%	2%	-
My child feels safe at this school	98%	2%	-
The school makes sure its pupils are well behaved	98%	2%	-
My child has been bullied, and the school dealt with the bullying quickly and effectively*	4%*	1%	95%
The school makes me aware of what my child will learn during the year	99%	1%	-
When I have raised concerns with the school, they have been dealt with properly*	20%*	2%	78%
The school has high expectations for my child	94%	6%	-
My child does well at this school	98%	2%	-
The school lets me know how my child is doing	98%	2%	-
There is a good range of subjects available to my child at this school	96%	4%	-
My child can take part in clubs and activities at this school	93%	7%	-
The school supports my child's wider personal development	96%	4%	-
I would recommend this school to another parent	98%	2%	-

*Some parents who responded earlier said in the comments section that they answered 'strongly agree' only because the 'not applicable' was not an option (it was added later)

Statement		
Does your child have special educational needs and/or disabilities (SEND) (15 responses)	Yes (19%)	No (81%)

Statement	Strongly agree / agree	Disagree or strongly disagree
My child has SEND, and the school gives them the support they need to succeed. (15 responses)	80%	20%

What the school does well

Several main themes emerged from the feedback comments

1. Caring, nurturing and supportive

Parents value the school's strong pastoral care and the way children are treated as individuals. Children are described as feeling safe, happy, valued and supported.

"The school cares for each individual child well."

"A nurturing and happy environment for learning. My children enjoy going to school."

"WP is a wonderfully supportive school where our child feels safe, valued for who they are, and encouraged to enjoy learning."

"Pastoral care, taking on board my child's needs and adapting to their needs."

2. Dedicated and caring staff

Teachers and support staff are consistently praised for being hardworking, approachable, professional and genuinely invested in the children.

"Excellent teaching staff who are enthusiastic and genuinely care about the kids."

"Very dedicated staff throughout the school who care about creating a positive school community."

"Has very hard-working, committed teachers and caring, competent support staff."

"The staff at this school are very understanding and have supported us during a tough time this year."

3. A welcoming and inclusive community

Parents highlighted the warm, friendly atmosphere and strong sense of belonging, alongside the school's commitment to diversity, different cultures and individual needs.

"It builds a community."

"We love WP – it's a warm environment that supports diversity."

"Brings everyone together. Celebrates all faiths."

"Respectful of the wider demographic of the school and the area. Provides an open-minded and tolerant approach to culture."

4. Kindness, wellbeing and positive relationships

The school's emphasis on kindness, respectful behaviour and children's wellbeing is highly valued.

"The school encourages kindness and good friendships."

"The high value placed on kindness and modelled on a daily basis by the staff."

"School has strong emphasis on how children behave towards each other and does everything it can to make sure children are kind to each other."

"More importantly, she is so happy, feels safe and is learning emotional skills to self-regulate. I cannot thank you enough for creating a fantastic learning environment."

5. Learning, teaching and enrichment

Parents praise the quality of teaching, high expectations and engaging curriculum, as well as the wide range of trips, clubs, creative activities and other opportunities.

"The curriculum and enrichment are excellent."

"Plenty of trips and outside of the class activities."

"Values creativity and the arts highly."

"Curriculum covered is excellent particularly the knowledge children get about diversity and culture!"

6. Communication and partnership with parents

Communication is generally seen as strong, with parents appreciating being kept informed, listened to and involved in school life.

"An open, collaborative environment where the parents are seen as an extension of the school and their opinions sought."

"Communication is fantastic."

"Communication is great and support given is brilliant."

"Good communication with parents, respectful communication with the children."

Overall

Parents describe WP as a happy, nurturing and inclusive school where children feel safe, valued and encouraged to learn. They particularly value the dedication of staff, strong sense of community, focus on kindness and wellbeing, inclusive ethos, quality of teaching and the wide range of enrichment opportunities. Good communication and positive relationships with parents were mentioned frequently.

The feedback also highlighted opportunities for continued development:

Communication: continuing to make information clear, timely and consistent, with more opportunities for parents to engage with teachers.

SEND and inclusion: continuing to strengthen support, consistency and communication for children with additional needs.

Enrichment: building on our strong range of clubs and activities, particularly where demand for some popular clubs exceeds available places.

Learning: providing further opportunities to challenge and stretch pupils

Relationships and behaviour: continuing to nurture our positive school relationships and helping children develop respectful, inclusive friendships

We will use your feedback alongside pupil voice, staff views and our wider school improvement priorities to help shape our work over the coming year.

Thank you again for sharing your views and for your continued support of the school.

Best wishes,

Karen